

# Cisco Headset 730

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The Cisco® Headset 730 is a premium Bluetooth headset built for business, personal, and the journey between. These headsets are designed for mobile or office workers, enabling productivity in any environment with superior audio, adaptive noise cancellation, enterprise-grade security, and a sleek microphone design. Deep integrations with Cisco collaboration applications and devices allow for intuitive user experiences and intelligent IT headset management.

## Product overview

Our work environments and styles continue to evolve. We work in open environments that allow us to interact freely but rely heavily on computers and smartphones. Whether working at a desk, interacting with a team, or on the go, everyone must remain intently focused on work. That’s why Cisco extended the seamless collaboration experience with the premium Bluetooth Cisco Headset 730, built for business, personal, and the journey between. Its professional design features Clear Voice technology, which delivers a superior audio experience in the office or on the go. This voice-honing, boom-less design easily transitions from business to personal use, enabling the user to stay connected in any environment.

The experience Cisco headsets provide when coupled with the Cisco collaboration platform is leading in the industry. Through deep integrations, we enable intuitive user experiences and intelligent headset management – through CUCM or Webex Control Hub. Our headset management platform gives administrators a single pane of glass to manage both the call control and devices at no additional cost. Advanced analytics and management features such as inventory management, remote configuration, and diagnostics allow an administrator to manage headsets and deploy them with minimal effort.

## Features and benefits

**Table 1.** Features and benefits

Feature	Benefit
<b>Clear Voice technology</b>	Voice-honing, boom less technology coupled with adaptive noise cancellation, background noise reduction, and side tone enabling, crystal clear audio. Anytime.
<b>Bluetooth (5.0)</b>	Connect on the go to any device that supports Bluetooth. Simultaneously connect 2 Bluetooth devices plus 1 USB.
<b>Active Noise Cancellation</b>	Switch between Noise Cancellation (NC) to focus in any environment or Ambient (AMB) to easily collaborate with others.
<b>Smart sensors</b>	Automatically play/pause music, answer calls, or mute your microphone with contextual movements.
<b>Mute notification</b>	Talking on mute? Receive a notification so you aren’t talking to a muted mic during a call.
<b>On-ear buttons</b>	Easy call and music controls.
<b>Integrated Presence LED Light</b>	Automatic call presence or manual “Do Not Disturb” LED light.
<b>Cisco Headsets mobile app</b>	Configure and customize your headset for an exceptional experience. Easily adjust equalizer settings, configure features, and discover all that your headset offers.
<b>Enterprise-grade security</b>	Industry-first hardware and software protection to help communications stay secure.

Feature	Benefit
<b>Intelligent, integrated headset management</b>	Manage all Cisco endpoints, apps, and headsets from a single platform. No additional software or service fees are required. Enjoy simple IT headset management to deploy, monitor, and troubleshoot issues.
<b>Two Headset Finishes</b>	Available in platinum or carbon black finish.

## Platform support

**Note:** Table 2 lists support for basic headset functionality. Advanced capabilities may be available in the latest version of software. Legacy Cisco phones, third-party apps, and third-party devices may work with the Cisco Headset 730, but they have not been tested and are not supported.

**Table 2.** Platform support

Cisco Headset 730			
Product	3.5 mm	USB A OR Cisco Headset USB HD Adapter	Bluetooth
<b>Cisco IP Phone 6821</b> <i>Required software version</i>	Not applicable (N/A) -	N/A -	N/A -
<b>Cisco IP DECT Phone 6825 Handset</b> <i>Required software version</i>	Yes All phone loads posted on Cisco.com	N/A -	Yes All phone loads posted on Cisco.com
<b>Cisco IP Phone 6841</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 6851</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 6871</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 7821</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 7841</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 7861</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 8811</b> <i>Required software version</i>	N/A -	N/A -	N/A -

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Product	3.5 mm	USB A OR Cisco Headset USB HD Adapter	Bluetooth
<b>Cisco IP Phone 8821</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 8841</b> <i>Required software version</i>	N/A -	N/A -	N/A -
<b>Cisco IP Phone 8845</b> <i>Required software version</i>	N/A -	N/A -	Yes All phone loads posted on Cisco.com
<b>Cisco IP Phone 8851</b> <i>Required software version</i>	N/A -	Yes 12.7	Yes All phone loads posted on Cisco.com
<b>Cisco IP Phone 8851NR</b> <i>Required software version</i>	N/A -	Yes 12.7	N/A -
<b>Cisco IP Phone 8861</b> <i>Required software version</i>	N/A -	Yes 12.7	Yes 12.7
<b>Cisco IP Phone 8865</b> <i>Required software version</i>	N/A -	Yes 12.7	Yes All phone loads posted on Cisco.com
<b>Cisco IP Phone 8865NR</b> <i>Required software version</i>	N/A -	Yes 12.7	N/A -
<b>Cisco Webex DX70</b> <i>Required software version</i>	N/A -	Yes CE 9.3 or RoomOS	Yes CE 9.3 or RoomOS
<b>Cisco Webex DX80</b> <i>Required software version</i>	N/A -	Yes CE 9.3 or RoomOS	Yes CE 9.3 or RoomOS
<b>Cisco Webex Desk Pro</b> <i>Required software version</i>	N/A -	Yes CE 9.13 or RoomOS	Yes CE 9.13 or RoomOS
<b>Cisco Jabber (Mac)</b> <i>Required software version</i>	Yes All loads posted on Cisco.com	Yes 12.7	Yes 12.7
<b>Cisco Jabber (Windows)</b> <i>Required software version</i>	Yes All loads posted on Cisco.com	Yes 12.7	Yes 12.7
<b>Cisco Jabber® (VXME for Windows)</b>	Yes All loads posted on	Yes 12.7	Yes 12.7

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Product	3.5 mm	USB A OR Cisco Headset USB HD Adapter	Bluetooth
<i>Required software version</i>	Cisco.com		
<b>Cisco Jabber (Mac)</b> <i>Required software version</i>	Yes All loads posted on Cisco.com	Yes 12.7	Yes 12.7
<b>Cisco Webex Teams (Mac)</b> <i>Required software version</i>	Yes Current	Yes Current	Yes Current
<b>Cisco Webex Teams™ (Windows)</b> <i>Required software version</i>	Yes Current	Yes Current	Yes Current
<b>Cisco Webex®</b> <i>Required software version</i>	Yes Current	Yes Current	Yes Current
<b>Cisco Unified Communications Manager</b> <i>Required software version</i>	Yes, required for automatic software updates and administrative configuration (where applicable) All supported versions		

## Product specifications

**Table 3.** Product specifications

Connectivity	Description
<b>Connectivity options</b>	Bluetooth, USB-A, and 3.5 mm
<b>Simultaneous connections</b>	2 Bluetooth + 1 USB
<b>Bluetooth codecs</b>	SBC, AAC, Qualcomm® aptX™ and aptX HD audio  <small>* Qualcomm aptX is a product of Qualcomm Technologies, Inc. and/or its subsidiaries. Qualcomm is a trademark of Qualcomm Incorporated, registered in the United States and other countries. aptX is a trademark of Qualcomm Technologies International, Ltd., registered in the United States and other countries.</small>
<b>Bandwidth</b>	<ul style="list-style-type: none"> <li>• Narrowband (8 kHz)</li> <li>• Wideband (16 kHz)</li> <li>• Full band (48KHz)</li> </ul>
<b>Bluetooth range</b>	65 meters (213 feet)
<b>Bluetooth profiles</b>	Headset Profile (HSP), Hands-Free Profile (HFP), Audio/Video Remote Control Profile (AVRCP), Advanced Audio Distribution Profile (A2DP)
<b>Bluetooth version</b>	5.0

Audio	Description
<b>Active noise cancellation</b>	Hybrid 4-microphone with three noise cancellation modes. <ul style="list-style-type: none"> <li>• Adaptive: Noise cancellation automatically adjusts based on your environment</li> <li>• Manual: Noise cancellation level specified in the Cisco Headsets app</li> <li>• Ambient: Ability to hear conversations in user's environment</li> </ul>
<b>Voice activated AI</b>	Access Google Assistant, Siri, or Cortana
<b>Hearing protection</b>	Acoustic shock protection from sounds louder than 118 dB (A)
<b>Microphone type</b>	The microphone uplink solution consists of 2 directional Electret Condenser Microphones (ECMs), uniquely integrated to minimize undesired noise, enhance the user's voice, and cancel background talkers
<b>Microphone directionality</b>	Unidirectional
<b>Microphone frequency response</b>	80 to 6800 Hz
<b>Speaker configuration</b>	Stereo
<b>Speaker size</b>	40 mm
<b>Speaker impedance</b>	32 ohms
<b>Speaker bandwidth</b>	20 Hz to 20 kHz

Battery	Description
<b>Talk time</b>	Up to 20 hours with Noise Cancellation (NC)
<b>Listen time</b>	Up to 25 hours with Noise Cancellation (NC)
<b>Charging time</b>	2.5 hours
<b>Quick charge</b>	1 hour with 10 minutes of charge time

Security	Description
<b>Image authentication</b>	Ensures only images encrypted by Cisco AES-128 bit key are allowed
<b>Secure Boot</b>	Ensures only authentic Cisco image can run on the device. Image is encrypted with Cisco AES-128 bit key and digests are calculated using AES-CCM

General	Description
<p><b>On-ear button controls</b></p>	<p>The diagram illustrates the on-ear button controls. The top button is used for power (2s), ON/OFF. The middle ring contains three buttons: a green button for incoming call (1x), a yellow button for active call (1x), and a red button for voice assistant (2x). The bottom button is also used for voice assistant (2x). A small button on the side is labeled AMB/NC.</p>
<p><b>Integrated Presence LED Light</b></p>	<p>Visible LED strip on both ears that is red while on a call or activate manually for presence control</p>

## Ordering information

**Table 4.** Ordering information

Part number	Product Name	Box Content
HS-WL-730-BUNA-P	Headset Platinum color bundle	Platinum headset with travel case, USB HD adapter, USB & 3.5mm connectors
HS-WL-730-BUNA-C	Headset Black color bundle	Carbon black headset with travel case, USB HD adapter, USB & 3.5mm connectors
HS-WL-730-BUNAS-P	Headset Platinum color with stand bundle	Platinum headset with travel case, USB HD adapter, charging stand, USB & 3.5mm connectors
HS-WL-730-BUNAS-C	Headset Black color with stand bundle	Carbon black headset with travel case, USB HD adapter, charging stand, USB & 3.5mm connectors
HS-WL-730-DSKCH-A=	Charging Stand	Charging Stand only
HS-WL-700-BA-USBA=	USB HD Adapter	USB A HD Adapter only

## Warranty information

The Cisco Headset 730 has a one-year limited liability warranty.

## Cisco environmental sustainability

Information about Cisco’s environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the “Environment Sustainability” section of Cisco’s [Corporate Social Responsibility](#) (CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the “Environment Sustainability” section of the CSR Report) are provided in the following table:

Sustainability topic	Reference
Information on product material content laws and regulations	<a href="#">Materials</a>
Information on electronic waste laws and regulations, including products, batteries, and packaging	<a href="#">WEEE compliance</a>

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

## Cisco Capital

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Cisco Capital makes it easier to get the right technology to achieve your objectives, enable business transformation and help you stay competitive. We can help you reduce the total cost of ownership, conserve capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire hardware, software, services and complementary third-party equipment in easy, predictable payments.

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## Call to action

No matter how, when, or where your business is collaborating, Cisco Headsets extend the collaboration experience to keep you connected with a full range of wired and wireless headsets.

For more information, please visit <https://www.cisco.com/go/headsets>.

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